

Refund & Checkout Policy

Checkout Policy

1. Payment Methods

We accept payments through secure online gateways (credit/debit cards, bank transfers, and other supported options listed at checkout)

2. Confirmation of Enrollment

- Once payment is completed, you will receive an email confirmation with your course details and invoice.
- Enrollment is considered complete only after full payment is received.

3. Access to Courses

- For in-person training, your seat is reserved upon payment.
 - For online training, login/access details will be shared before the course start date.
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Refund Policy

At Nixese Training Center, we value our learners' satisfaction. However, due to limited seating and upfront training costs, our refund rules are as follows:

1. Cancellation by Student

- **7 days or more before the course start date:** Full refund (minus transaction fees, if applicable).
- **3–6 days before the course start date:** 50% refund.
- **Less than 3 days before the course start date or after the course begins:** No refund.

2. Cancellation by Nixese Training Center

- If a course is canceled or rescheduled by us, participants will be offered the choice of a full refund or free transfer to another available session.

3. Transfer of Enrollment

- Instead of a refund, you may transfer your enrollment to another person up to 48 hours before the start date by notifying us in writing.

4. Digital/Recorded Courses

- Refunds are not available for digital or recorded courses once access has been granted.

5. Refund Processing

- Approved refunds will be processed within 7–14 business days back to the original payment method.
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Privacy Policy

1. Information We Collect

We collect only the data needed to provide our services — such as your name, email, phone number, billing details, and course preferences.

2. How We Use Your Data

Your information helps us process enrollments, deliver training, issue invoices, send updates, and improve our services.

3. Payment Security

All transactions go through secure, PCI-compliant gateways with SSL/TLS encryption. We don't store your full card details.

4. Sharing with Third Parties

We share limited data only with trusted providers (e.g., payment processors, learning platforms, email services) to support your enrollment — never for marketing resale.

5. Data Protection

Your personal information is stored on protected servers with restricted staff access, regular security updates, and encrypted backups.

6. Your Rights

You may request access, correction, or deletion of your data at any time by contacting privacy@nixese.com.

7. Cookies & Analytics

We use cookies or similar tools to keep you logged in, enhance site performance, and understand how our services are used. You can disable them in your browser if you prefer.

8. Policy Updates

We reserve the right to revise this policy from time to time. Significant changes will be announced on our website, and the “Effective Date” will reflect the latest version.

Contact Us

For refund or checkout assistance, don't hesitate to get in touch with us at:

info@nixese.net